



GAU 2152  
#6a  
PATENT  
S. Ford  
12/03

Attorney Docket No. 99-829

CERTIFICATE OF MAILING UNDER 37 CFR § 1.8(a)

I hereby certify that this Amendment and the documents referred to as enclosed therein are being deposited with the United States Postal Service on this date, 12/18/02, with sufficient postage as first class mail/priority mail addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Mary E. Anza

(typed or printed name of person mailing paper)

Mary E. Anza  
(Signature of person mailing paper)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Himanshu S. SINHA

Serial No.: 09/425,088

Filed: October 22, 1999

For: SERVICE LEVEL AGREEMENTS AND  
MANAGEMENT THEREOF

Group Art Unit: 2152

Examiner: D. Blair

Assistant Commissioner for Patents  
Washington, D.C. 20231

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Technology Center 2100

Sir:

AMENDMENT

In response to the Office Action dated September 18, 2002, please amend the application as follows.